



## **Good Practice:**

## **CARITAS-DIAKONIE-ZORA NETZWERK HALBERSTADT**

Status of information: January 2021





1. GENERAL INFORMATION	
Name of the network	Caritas-Diakonie-Zora Netzwerk Halberstadt
	(no official name)
Founding year	1
Location	Halberstadt / Saxony-Anhalt / Germany
Coordinating Organisation	No coordinating organisation
Degree of formalisation	Soft formal agreements and norms
Members	Three NGOs in the city of Halberstadt: Caritasverband für
	das Dekanat Halberstadt, Diakonisches Werk im
	Kirchenkreis Halberstadt e.V., Soziokulturelles Zentrum
	Zora e.V. in Halberstadt
Field(s) of action	Inclusion / Integration in general; Labour market; Language;
	Health; Housing; Education and training; Culture and sports
Target group(s)	Migrants; Refugees; Public Administration; NGOs;
	Volunteers; Companies
Type of network	Informal network

2. NETWORK PROFILE	
Brief description	It is an informal cooperation of three NGOs in the city of Halberstadt that are active in the field of integration. The mission of the network is to help migrants and refugees by offering counselling, support and information. Topics such as residence law, money problems and linguistic/social/cultural integration are regularly dealt with. In addition, exchange opportunities are created and a dialogue with the local population is fostered. The overall mission is to facilitate the everyday life of the newcomers with this assistance and to facilitate their integration into society.
Resources	<ul> <li>Staff of the three member organisations</li> <li>Migration counselling of Caritas and Diakonie is financed by federal funds</li> <li>Zora is financially supported by the city, but also depends on donations for its work</li> </ul>
Internal Communication & Facilitation techniques	<ul> <li>Network meetings (Open Space)</li> <li>Working groups</li> <li>Training events</li> <li>Symposia</li> <li>Communication via e-mail and telephone</li> </ul>
External Communication & Event formats	<ul> <li>Social media channels of the individual members</li> <li>Through own websites of the individual members</li> <li>Local press</li> </ul>

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3. SUCCESS FACTORS AND	MAIN CHALLENGES
Success factors	<ul> <li>Regular exchange of information</li> <li>Common mission: working towards the same goals</li> <li>Agreements are mutually respected</li> <li>Cooperation</li> </ul>
	Implementation of ideas/projects
Challenges & Lessons learnt	<ul> <li>Reaching the target group is sometimes difficult.</li> <li>This can often be seen in projects and/or offers that are launched.</li> </ul>
	<ul> <li>Integration is a lengthy process that is always marked by major obstacles (laws, prejudices of society, language barriers, cultural differences).</li> </ul>
	<ul> <li>Cooperation with authorities, offices and companies is often difficult. A lot of mediation work is needed to find a suitable solution for each side.</li> </ul>
Evaluation & Sustainability	<ul> <li>Always strive to set up innovative and long-lasting offers</li> <li>Aim to expand the network to get new input and more possibilities for daily work</li> </ul>
	Further pieces of training/specialist days/working groups etc., providing the social workers with more knowledge and tools
Impact, Innovation & Transferability	It is a good example of three local integration actors cooperating closely in a rather small town in a rural area. It proves that cooperation can work well even informally (without formal cooperation agreements) and via common projects constantly being developed to give the target groups more opportunities.

4. FURTHER INFORMATION	
Website, Social Media	Website Zora: http://www.zora.de/
	Website Caritas: https://www.caritas-magdeburg.de/unsere-
	hilfe-beratung/caritas-vor-ort/dekanate-im-bistum-
	magdeburg/dekanat-halberstadt/dekanat-halberstadt
	Website Diakonie: https://www.diakonie-
	halberstadt.de/startseite.html
E-Mail-Address	1

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